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REQUEST FOR QUOTATION

Provision of Internet for DACAAR Main Office in Kabul Province

DACAAR RFQ 37 PRF-281/0000/ICTU/03.2026

Date: March 12, 2025

دفتر مرکزی
ګولایي وزیرآباد
پست بکس ۲۰۸
کابل، افغانستان
تېلېفون: +۹۳۲۰۲۲۳۰۷۵۲
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ایمیل: dacaar@dacaar.org
وبسایت: www.dacaar.org

DACAAR invites interested ISP (Internet Service Providers) Companies to submit their sealed offers for Dedicated 1.1 internet service and required devices for DACAAR Main Office in Qala-e-Fatullah, Wazir Abad Paikob Kabul Province as per the specifications and requirements mentioned in Annex (I).

The offers must reach to DACAAR Main Office Logistics Unit located in (Street No. 12, Qala-e-Fathullah, Wazirabad Paikob Kabul Province) till 4:00pm March 23, 2026.

The bid opening session will be held on March 26, 2026, at 10:00am in DACAAR Main Office, Kabul Province and the bid winner will be notified shortly after bid opening session.

Please include the followings in your offer:

- Time for the installation of Internet System.
- Internet connection with 120 Mbps upload/download speed Fiber optic, dedicated 1:1 ratio, a minimum of 8 public IPs/30, and 99.99% service uptime.
- Equipment to be provided on free lease until the end of the contract for DACAAR Main Office in Kabul.
- Additionally, an 80% backup must be ensured through Fiber, VSAT, or microwave connections during downtime.
- One Week demo period for bandwidth check plus PTRG user and password for the devices to check the bandwidth traffic and graph before the contract.
- Provision of the description for trouble-shooting, service and support.
- The internet connection should be Fiber optic or Microwaves
- Monthly charges per MBps in USD for 1.1 dedicated 120MBps Internet System.
- Guarantee for providing speeds stability and connection must be mentioned in your offer.
- A read only user and password in main device for DACAAR ICT to check the live bandwidth speed in internet device.
- A copy of the certificate or registration letter of the ISP from the Ministry of Telecommunication (ATRA) and (MoTC) must be provided.
- Price must include Government Tax (2% for the registered company and 7% for the unregistered company and expired license holders).
- Attach a proven document of your previous work experience.
- Prices must be in USD.

Terms and Condition for Contract:

- Only the quotations that meet the exact specifications will be considered.
- Technical Inspection/Evaluation will be done by DACAAR Technical Unit before and after installation.
- Payment will be made through bank transfer after technical confirmation and inspection by DACAAR at the end of each month.
- The contract duration is for one year and it will be extended based on mutual agreement after a market survey.
- The ISP must guarantee their service originality, in case of any discrepancy, DACAAR has the right to terminate the contract without any notice.
- If the ISP wants to bring any changes in their Hardware during the services, it has to be done formally, if DACAAR agrees.

- 10 Network/30 deferent IP address.
- The ISP has to share two focal points official phone numbers and email addresses for daily support.
- The internet connectivity/ Bandwidth should be dedicated and remain the same 24/7 connected with support and service.
- The bandwidth should always be stable and shows the exact bandwidth after installation and the rest of service 24/7.
- Payment will be done against monthly bills through DACAAR Main Office.
- DACAAR will track the interruption intervals and it will be deducted from the payment and if it occurs continuously, DACAAR has the right to terminate the contract immediately.
- The notice period for contract termination is 15 Days for both parties, in case of dissatisfaction.

Note: If any regulatory authority imposes a ban, restriction, or blockage affecting fiber-optic or other commonly used internet transmission media, the Internet Service Provider (ISP) shall ensure the continuity of internet services to the Customer. The ISP shall provide an alternative connection under the same contract through VSAT, satellite, or any other technically feasible transmission technology. The bandwidth for the alternative connection shall be determined based on the Customer's operational requirements and the available technical capacity at the time of implementation. The cost associated with such alternative connectivity shall be negotiated and mutually agreed upon between the ISP and the Customer prior to deployment.

For more details, please visit DACAAR Logistics Unit Main Office Kabul, Sunday through Thursday, from 8:00am to 03:00pm. or contact on below Email Address:

jamal@dacaar.org or wasimullah@dacaar.org

Sincerely Yours,

Logistics Manager

Date: March 12, 2026



ANNEX (I)
DACAAR RFQ 37 PRF-281/0000/ICTU/03.2026

Internet Devices, Service Information and Specifications for Dedicate Internet Connections

Provision of Internet Service and its Required Devices for DACAAR Main Office in Kabul Province:

S/N	Description	Quantity	Location	Monthly Fee	Remarks.
1	Dedicated 1.1 Internet	120MB	DACAAR Main Office – Kabul Province		The ISP must demonstrate that the connection originates from the multiple route and will stay on this route until the agreement expires.
2	Hardware and setup required.				<ul style="list-style-type: none">• A powerful device on lease for to support up to 120MBps internet for the main link.• A Mikro Tik Router with setting.• A PRTG user in the main router to check the bandwidth live with graph.• Internet connection with 120 Mbps upload/download speed Fiber optic, dedicated 1:1 ratio, a minimum of 8 public IPs/30, and 99.99% service uptime.• Equipment to be provided on free lease until the end of the contract for DACAAR Main Office in Kabul.• Additionally, an 80% backup must be ensured through Fiber, VSAT, or microwave connections during downtime.• One Week demo period for bandwidth check• Fibber optic cable and Cut 6 Cable from roof to server room.• The internet device shall be leased from the ISP until the conclusion of the agreement.• A collection of gadgets to link the DACAAR staff residence to the same internet.• Two support number (24/7) + one compliance number or WhatsApp group for on time support.

Bidder Name: _____ اسم آفر دهنده:

Address and Stamp: _____ آدرس و مهر کمپنی:

Contact No: _____ نمبر تماس:

Email: _____ ایمل آدرس:

Time required for the Installation: _____ مدت نیاز برای نصب: